

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-113-2014.15
Complainant	Shri Melaji Gotaji Parmar, At Sojali, Tal: Mehmadabad, Dist : Kheda
Respondent	Shri M K Valvai, Deputy Engineer of Mehmabad REC s/dn of MGVCL.
Date of hearing	27.02.2015 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara

The complaint dated 20.01.2015 (recd on 18.02.2015) to give agricultural vij connection under Dark Zone Yojana.

On 27.02.2015, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Melaji Gotaji Parmar appeared himself whereas Shri M K Valvai, Deputy Engineer of Mehmabad REC s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. Application registered for new agricultural vij connection in survey No.291 on 16.10.2012 at Sojali, Tal: Mehmabad, Dist : Kheda, it is under darkzone area.
2. The owners of survey No.291 are Shri Melaji Gotaji Parmar and Shri Budhabhai Becharbhai Parmar and others.
3. Shri Budhabhai Becharbhai Parmar and Shri Melaji Gotaji Parmar had applied for new agricultural vij connection in same survey number i.e. 291 on 12.10.2012 and 16.10.2012 respectively.
4. Gujarat Green Revolutionary Committee (GGRC) has specified category A to D. Accordingly, both applications falls under "C" category as Sr No.39c (Shri Budhabhai Becharbhai Parmar) and 524c (Shri Melaji Gotaji Parmar).
5. Vij connection to Shri Budhabhai Becharbhai Parmar released on 05.02.2013.

6. The application of Shri Melaji Gotaji Parmar cancelled for the reason of one connection exists in same survey number 291 as only one connection is being given in one survey number.

The complainant contended that they have mutually divided the land of survey No.291 among himself and Shri Budhabhai Becharbhai Parmar. He also contended that till date, he has not applied to Government for proper legal documentation. He represented that he has no source of water and he is owner of the land in his share of Survey no.291 so requested to reconsider his application and give him the agricultural vij connection.

The respondent contended that both Shri Budhabhai Becharbhai Parmar and Shri Melaji Gotaji Parmar have separately applied for new agricultural vij connection under dark zone area in same survey number i.e. 291 on dated 12.10.2012 & 16.10.2012 respectively. As per priority draw conducted by MGVCL, their GP numbers are 39c and 524c respectively. As per priority, connection to Shri Budhabhai Becharbhai Parmar under “D” category was released on 04.12.2013 bearing consumer No.19403/00221/1. Draw number of Shri Melaji Gotaji Parmar is 524c and while survey, it was came to know that already one connection is released on the name of Shri Budhabhai Becharbhai Parmar in same survey number. Therefore, as per rules, second connection in same survey number cannot be given. Accordingly, he has written RPAD letter to the complainant dated 03.01.2015 that his application is cancelled for the reason given above.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that the complainant and his relative Shri Budhabhai Becharbhai Parmar had applied for new agricultural vij connection in same survey number. As per GGRC and MGVCL’s priority registration, the connection to Shri Budhabhai Becharbhai Parmar was released on 04.12.2013 whereas Shri Melaji Gotaji Parmar application cancelled due to his application for same survey number. As per MGVCL existing rules, second connection is not being given in same survey number. The complainant could not submit his separate entity for the land under his possession.

In view of the above discussion, the Forum is of the opinion that such type of grievances for demand of vij connection in same survey numbers are coming to the Forum. MGVCL should devise a system to educate the farmers about eligibility of only one connection per survey number and also not to register second connection where connection exists in the survey number where applicant asking new agricultural vij connection.

ORDER

The Forum directs the complainant Shri Melaji Gotaji Parmar, At Sojali, Tal: Mehmadabad, Dist : Kheda, that his application cancelled by Madhya Gujarat Vij Co Limited is in order.

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>